



## RMA form

Date: \_\_\_\_\_

RMA number : \_\_\_\_\_

Your phone nr.: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Reason RMA: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

QualityLamps  
Zuidergracht 21 - 18  
3763 LS Soest  
The Netherlands

RMA number :

You can use this RMA form as your shipping label.

Print this form and fold it into quarters.

Paste the form on the package with our return address to the upside.

### Shipping:

- Return the product within 7 days of receiving the RMA number.
- Returns without a RMA number cannot be processed.
- Always return the projector lamp in its original packaging. The packaging of the projectorlamp is important.
- Do not write and/or paste any stickers nor tape on the original packaging.
- Pack the return articles with care. Use a carton or packing paper to prevent damage during transit.
- You bear the risk of the return. We recommend you to send the package with a registered service and that you keep a copy of the posting receipt, so that you may claim an eventual loss from your carrier.
- Non-defective returns are subject to a 20% administration and restocking fee.

Any questions? Please feel free to contact us:

Phone nr.: (+31) 30 656 9600

E-mail address: [info@qualitylamps.eu](mailto:info@qualitylamps.eu)